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|----------------|------------------|------------------|-----------------|
| Date | Telephone | Facsimile | Our Ref. |
| 13 August 2013 | + 27 11 842 5063 | + 27 86 679 1559 | Icermax |

Private Bag X03
Northlands
2116

13 August 2013

Attention: Andre Steyn

Dear Andre,

The fitment of additional equipment does not render the entire truck warranty or service agreement null and void (eg: a gearbox claim will not be rejected due to an additional fuel filter being fitted). However if it is likely that the parts or workmanship in installing additional equipment caused a failure – that claim will be rejected (eg: if a fuel filter disintergrates and contaminates the fuel system – this claim will be rejected).

The Volvo warranty covers defects in material and workmanship and material as manufactured and sold by Volvo. Therefore adding or attaching additional equipment sold in the market place does not affect our warranty. However, any vehicle performance problem or failure caused by products not manufactured or sold by Volvo is not considered warranty by Volvo.

The additional equipment supplier carries the responsibility for his equipment and installation as well as any consequential damage that might arise from the fitment of his product.

Please provide us with a copy of your installation instruction for record keeping purposes.

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